

Union Square



A SIGN OF OUR
COMMITMENT

Customer / Client

Hammerson PLC: Union Square Shopping Centre, Aberdeen.

Project

To deliver mechanical and electrical services for the Union Square Shopping Centre in Aberdeen.

Challenge

Union Square is an entirely new development and destination for Aberdeen. It has been designed to re-invigorate the retail, catering and leisure facilities in one of Scotland's most prosperous cities. Union Square is a large 700,000 square feet site in the heart of Aberdeen.

The challenge was to ensure an efficient changeover of works from the principle contractor to Turner FM who was responsible for the ongoing maintenance programmes. Following the opening of the shopping centre there was continuing shop-fitting and other works being undertaken by contractors, whom Turner FM are responsible for managing the permit-to-work systems.

Solution

From experience, Turner FM identified the need to develop a partnering approach with Hammerson and their contract base prior to the launch date on 29 October 2009.

Through early intervention and engagement with the relevant stakeholders, Turner FM developed robust processes, which would ensure a seamless transition during the pre launch and post launch phases. A key element of this was to embed a Turner FM manager within the centre's management team. The main focus for Turner FM was to minimise any impacts on the shopping centre's operation and also for customers visiting the site.

Client Benefit

The customer has complete confidence in Turner FM capability and ability to manage the complexity of the works being undertaken on site. This has allowed the customer to focus on their core business, whilst Turner FM undertakes the responsibilities for maintaining a safe environment for both the contract base and the visiting public.

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